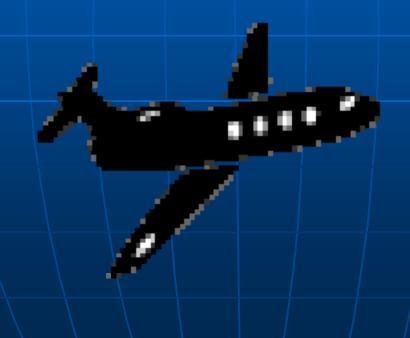
The International Experience

Chapter 4.3

International Civil Aviation Organization (ICAO)

 Agency of the United Nations that promotes the safe and orderly growth of civil aviation.



Define

 Sovereign Skies – Each nation owns the rights to the sky above its ground

Open Skies – Fly anywhere you want to

International Air Transport Association (IATA)

- Create order and stability in the international aviation community
- The airlines are the members
- IATAN acts only as a service organization, forming a link between its international airline members and U.S. agencies

Flights

 Most transatlantic flight depart North America at night to arrive in Europe in the morning local time, and avoid landing in the middle of the night

Schedules indicate a plus sign if the plane gains a day or a minus sign if the plane loses a day.

Rate Desk

 Airline department specializing in computing complex airfares



Fares

- Routes
- Mileage
- Maximum permitted (MPM)
- Stopovers
- Higher Intermediate Point (HIP)
- Add-ons
- Class differentials
- Neutral units of construction (NUC)

Services

 Opodo is the web venture designed by European airlines to sell flights and other services

Consolidators are high-volume ticket sellers who contract with carriers to consolidate or sell at reduced rates, airlines' excess inventory – seats that would otherwise fly empty.

Tickets

- 90% of all international tickets sold in the U.S. are through agencies
- When writing dates on a ticket, avoid using two-number abbreviation for the month and use three-letter abbreviation instead. Days of the month should always be written with two numbers

Example: Aug 04 2006

What time should we be there?

 International travelers should allow at least 2-hours to check-in.



Reconfirmation

 Telephoning the airline 48 hours before departure to reconfirm a reservation

When traveling abroad, it IS necessary to reconfirm.



International Flights

- Amenities Free headphones and alcoholic beverages, variety of meals, blankets and pillows
- In-Flight Duty-free shopping on flights
- Documentation Landing cards or customs and immigration forms given

Jet-Lag

 Sleeping, waking, and concentrating problems that travelers experience when they fly long distances

